



ENDEAVOUR COLLEGE LAPTOP PROGRAM

The College ICT Team have constructed a sustainable and equitable model for the future of the Endeavour College Laptop Program. A strong focus is placed on ensuring that the educational experience of our students is enhanced through the use of technology.

This is complemented with a Senior Years Rollout which involve all Year 10, 11 & 12 students. Below you will find a list of Frequently Asked Questions in relation to the Laptop Program.

FAQ FOR ALL STUDENTS

Is the Laptop Program compulsory?

Yes, to ensure our students have access to the tools and programs for all classes we do require all students to have their own school issued laptop.

How is the College laptop model decided each year?

Many factors go into the decision-making process of which model will be offered each year. Four of the main factors are:

- Educational potential
- Durability and Battery Life
- Price
- Warranty and servicing

Numerous device options from all the major vendors are investigated by the College's ICT Team. The Team ensures that the device selected will meet the strict requirements of the College and provide an exceptional educational tool for our students.

How long can we expect the laptop battery to last?

Battery technology has vastly improved and our suppliers inform us that the laptop battery under standard workloads and proper care, should last 3 years. However, batteries are considered a consumable item and over time they will degrade. Replacement batteries are available if required and are supplied at cost to families.

Who do I ask if I have more questions?

Further questions are best directed via email to laptop@endeavour.sa.edu.au Sending to this email address will ensure that your message is received by the team of people who can best address your questions.

FAQ FOR NEW STUDENTS

What is included in the laptop purchase?

Laptops are supplied when your child first commences with us, regardless of which year level they enter. They will receive the laptop, power supply and laptop case. A limited insurance and standard warranty supported by the College and the product manufacturer are also included. Laptops will be connected to our wireless infrastructure, providing access to all of the College's online facilities. The majority of required software will be installed, though some specialist programs for particular subjects may require further licensing.

My child already has a laptop. Can we use that instead?

Unfortunately not, all students will need to use a supplied College laptop. Our research overwhelmingly points to a College supplied laptop as the best option overall. While the College understands that each family has unique needs, the uniformity of devices ensures that all students will receive the same high-level educational experience.

Who owns the laptop?

Ultimately the laptop is owned by Endeavour College and ownership transfers to the students at the end of the warranty period, once the final instalment of the Laptop Program fees has been paid.

What happens to the laptop if we leave the school before the end of warranty period?

Ownership of the laptop can be transferred to you upon full payment of any remaining Laptop Program fees.

How will my child get their laptop?

If they are a year 7 - 10 student, starting at the beginning of the school year, they will receive their laptop as part of the standard rollout of laptops. This will be in class, preceding an online after hours "Out of the Box" presentation, where information about the Laptop Program will be presented.

If your child is either not starting at the beginning of the school year or, is in either year 11 or 12, their circumstances will be dealt with individually, on a case-by-case basis. Generally, the options will likely include receiving a new laptop or receiving a refurbished model, if available, at a reduced cost.

Will my child have the same laptop for their entire time at Endeavour College?

We expect new laptops to have a standard lifetime of 3 years. For example, a student that receives a laptop in Year 7, or a refurbished laptop in Year 8 or 9, will likely require a replacement in Year 10, with the second laptop seeing them through to the end of Year 12.

We do understand that some students take exceptional care of their laptops and as such may have a useful lifetime beyond 3 years. If a family chooses to continue to use the laptop beyond 3 years (or the warranty period), the College is happy to support the laptop whilst it remains in good, usable condition. It is important to realise that once the laptop is out of warranty, all hardware repairs will attract a cost, which will be billed to the family's account.

It is expected that each student has a College supplied laptop that is in good working order. Should the laptop's condition be as such that it is interfering with the student's education, they will be required to liaise with the ICT Team or a Director of Middle or Senior Years to secure a replacement laptop.

FAQ FOR SENIOR YEARS ROLLOUT

Am I expected to have my child's laptop upgraded?

This is preferable once the laptop is out of warranty, to ensure an uninterrupted learning experience for you student.

The laptop we already have from the school is still in good condition, can we continue to use that instead?

Yes! So long as the laptop is in good, useable condition, the College will continue to support the laptop and its place in the program. It is important to realise that at this point the laptop will be out of warranty and all hardware repairs will attract a cost that will be billed to the family's account.

How do I let the College know whether or not I want to participate in the Senior Years roll out?

A form will be sent to families with more detailed information, including the device selection and will give the ability for the family to opt OUT of involvement in the rollout. Please carefully read through the information when it is received, to ensure that you understand the importance of the decision.

What happens if the laptop reaches a point where it is considered to no longer be in good, usable condition?

At this point, the family will be required to purchase a new laptop from the College's Laptop Program Portal. This portal will have the current model College laptop along with supplementary items such as cases, chargers, etc. Purchases from the portal will need to be made in full by families at the point of sale. Spreading the cost through the school's laptop program fees will NOT be available. The laptop will then be delivered to the College, where the IT Team will prepare the laptop and load required software before distributing to the student.

Who decides if a laptop is not in good, useable condition?

If a laptop is in a state of disrepair such that it is no longer conducive to providing an acceptable educational experience for the student, this will be communicated to the family through either the Director of Middle or Senior Years, as appropriate. The relevant Director will discuss available options and work with the family to achieve the best outcome.

What are the advantages of being involved the Senior Years Rollout?

The Senior Years Rollouts are planned to generally coincide with the end of the warranty of the existing laptops. Being involved in the rollout ensures that your laptop is covered by warranty. Additionally, involvement in the rollouts reduces the upfront cost to families, as the College initially purchases the laptop for you and the cost is then spread out over a number of years as Laptop Program fees. Finally, participating in the rollout ensures that not only is your child using the most current technology available, it also ensures that their device will be on par with their peers and provides the optimum educational experience in the classroom.

Can I upgrade my laptop to the current model offered by the school at any time?

The option to use the College's Laptop Program Portal is there for all families to utilise and your purchases on the site are your own. We would encourage you to purchase from the portal should you see an educational advantage for your child. You will still be expected to continue paying the remaining laptop program fees for your existing laptop until it is paid in full.