

LAPTOP PROGRAM 2018

The College ICT Team have been busy constructing a sustainable and equitable model for the future of the Endeavour College Laptop Program. The focus has been on ensuring that the educational experience of our students is enhanced through the use of technology. Valuable feedback was collected from all three pillars of the Laptop Program; parents, staff and students, with the result resoundingly confirming that the existing rollout of laptops to new students will continue in 2018.

This will now be complemented with a Senior Years Rollout which will involve all of 2018's Year 11 Students. Below you will find a list of FAQ in relation to the Laptop Program update.

FAQ FOR ALL STUDENTS

Is the Laptop Program compulsory?

Yes, to ensure our students have access to the tools and programs for all classes we do require all students to have their own school issued laptop.

How is the College laptop model decided each year?

Many factors go into the decision-making process of which model will be offered each year.

Four of the main factors are:

- Educational potential
- Durability and Battery Life
- Price
- Warranty and servicing

Numerous device options from all the major vendors are investigated by the College's ICT Team. The Team ensures that the device selected will meet the strict requirements of the College and provide an exceptional educational tool for our students.

How long can we expect the laptop battery to last?

Battery technology has vastly improved and our suppliers inform us that the laptop battery under standard workloads and proper care, should last 3 years. However, batteries are considered a consumable item and over time they will degrade. Replacement batteries are available if required and are supplied at cost to families.

Who do I ask if I have more questions?

Further questions are best directed via email to laptop@endeavour.sa.edu.au Sending to this email address will ensure that your message is received by the team of people who can best address your questions.

FAQ FOR NEW STUDENTS

What is included in the laptop purchase?

Laptops are supplied when your child first commences with us, regardless of which year level they enter. They will receive the laptop, power supply and laptop case. A limited insurance and standard warranty supported by the College and the product manufacturer are also included. Laptops will be connected to our wireless infrastructure, providing access to all of the College's web services. The majority of required software will be installed, though some specialist programs for particular subjects may require further licensing.

My child already has a laptop. Can we use that instead?

Unfortunately not; all students will need to use a supplied College laptop. Our research, overwhelmingly points to a College supplied laptop as the best option overall. While the College understands that each family has unique needs, the uniformity of devices ensures that all students will receive the same high-level educational experience.

Who owns the laptop?

Ultimately the laptop is owned by Endeavour College and ownership transfers to the students at the end of the warranty period, once the final instalment of the Laptop Program fees has been paid.

What happens to the laptop if we leave the school before the end of warranty period?

Ownership of the laptop can be transferred to you upon full payment of any remaining Laptop Program fees.

How will my child get their laptop?

If they are starting in 2018 as a Year 7, Year 8 or Year 11 Student, they will receive their laptop as part of the rollout of laptops. This will involve attendance at an "Out of the Box" night, where students will receive a new laptop and information about the Laptop Program.

For 2019 the rollouts will be at the beginning of Year 7, Year 10 and Year 11.
For 2020 and beyond the rollouts will be at the beginning of Year 7 and Year 10.

If your child is either not starting at the beginning of the school year or, is not in a year level that has a College roll out, their circumstances will be dealt with individually, on a case by case basis. Generally, the options will likely include receiving a new laptop or receiving a refurbished model, if available, at a reduced cost.

Will my child have the same laptop for their entire time at Endeavour College?

We expect new laptops to have a useful lifetime of 3 years. This would mean that a student that receives a laptop in Year 7, or a refurbished laptop in Year 8 or 9, will likely require a replacement in Year 10, with the second laptop seeing them through to the end of Year 12.

We do understand that some students take exceptional care of their laptops and as such may have a useful lifetime beyond 3 years. If a family chooses to continue to use the laptop beyond 3 years (or the warranty period), the College is happy to support the laptop whilst it remains in good, useable condition. It is important to realise that once the laptop is out of warranty, all hardware repairs will attract a cost, which will be billed to the families account.

FAQ FOR SENIOR YEARS ROLLOUT

Am I expected to have my child's laptop upgraded?

This is preferable and to facilitate this process, in 2018 we will be rolling out new laptops to all Year 11 students. In 2019 we will be rolling out new laptops to all Year 10 and Year 11 students. From 2020 and beyond, we will be rolling out new laptops to all Year 10 students.

The laptop we already have from the school is still in good condition, can we continue to use that instead?

Yes! So long as the laptop is in good, useable condition, the College will continue to support the laptop and its place in the program. It is important to realise that at this point the laptop will be out of warranty and all hardware repairs will attract a cost that will be billed to the families account.

How do I let the College know whether or not I want to participate in the Senior Years roll out?

A form will be sent to families with more detailed information, including the device selection and will give the ability for the family to opt OUT of involvement in the rollout. Please carefully read through the information when it is received, to ensure that you understand the importance of the decision.

What happens if the laptop reaches a point where it is considered to no longer be in good, useable condition?

At this point, the family will be required to purchase a new laptop from the College's Laptop Program Portal. This portal will have the current model College laptop along with supplementary items such as cases, chargers, etc. Purchases from this portal will need to be made in full by families at the point of sale. Spreading the cost through the school's laptop program fees will NOT be available. The laptop will then be delivered to the College, where the IT Team will prepare the laptop and load required software before distributing to the student.

Who decides if a laptop is not in good, useable condition?

If a laptop is in a state of disrepair such that it is no longer conducive to providing an acceptable educational experience for the student, this will be communicated to the family through either the Director of Middle or Senior Years, as appropriate. The relevant Director will discuss available options and work with the family to achieve the best outcome.

What are the advantages of being involved the Senior Years Rollout?

The Senior Years Rollouts are planned to generally coincide with the end of the warranty of the existing laptops. Being involved in the rollout ensures that your laptop is covered by warranty. Additionally, involvement in the rollouts reduces the upfront cost to families, as the College initially purchases the laptop for you and the cost is then spread out over a number of years as Laptop Program fees. Finally, participating in the rollout ensures that not only is your child using the most current technology available, it also ensures that their device will be on par with their peers and provides the optimum educational experience in the classroom.

Why are the Senior Years Rollouts different for 2018, 2019 and 2020+?

Due to the introduction of Year 7 students, Endeavour are now able to supply laptops in 3-year cycles. 2018 and 2019 are transition years to bring the rollout dates back into alignment, without wasting the existing warranty on the current laptops.

Can I upgrade my laptop to the current model offered by the school at any time?

Particularly for Middle Years students, we would strongly recommend using the previously supplied laptop. The option to use the portal, however, is there for all families to utilise and your purchases on the site are your own. We would encourage you to purchase from the portal should you see an educational advantage for your child. You will still be expected to continue paying the remaining laptop program fees for your existing laptop until it is paid in full.